

# Marketplace User Guide

for Court Reporters and Legal Videographers

Add all locations where you qualify to be booked in those cities/towns/states. (Slide 5)

IMPORTANT: Add <u>no-reply@ecourtreporters.com</u> to your safe list to ensure you receive all updates on your job requests.

### You've received an email approving your service provider listing. Welcome! You may begin using the application by signing in.



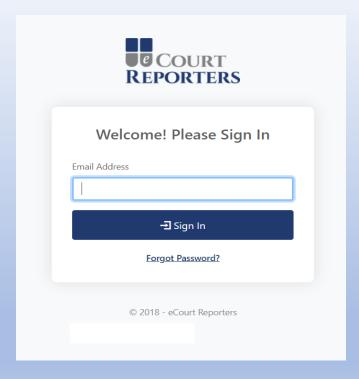
Existing User? - Sign In





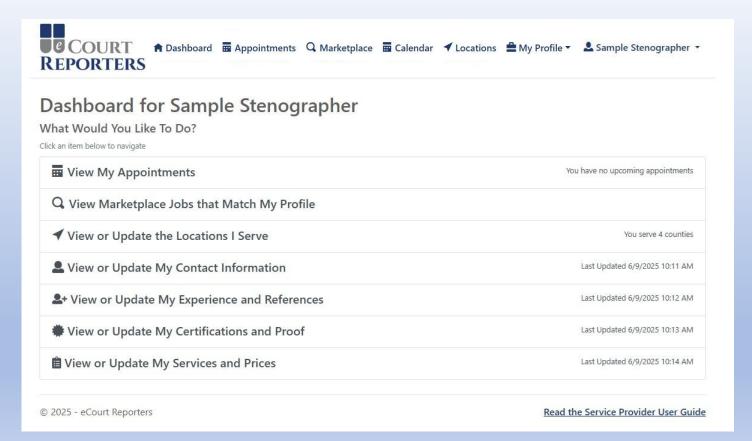


### Enter your email address and password on the Sign-In screen.



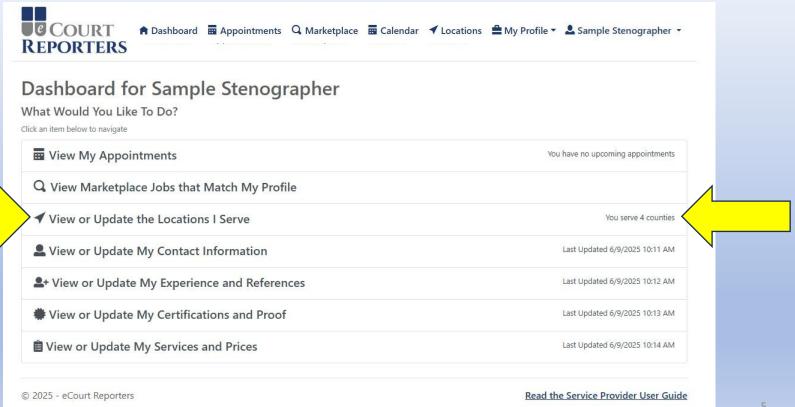
#### This is your dashboard!

Marketplace jobs, current appointments, and all updated information is listed here.

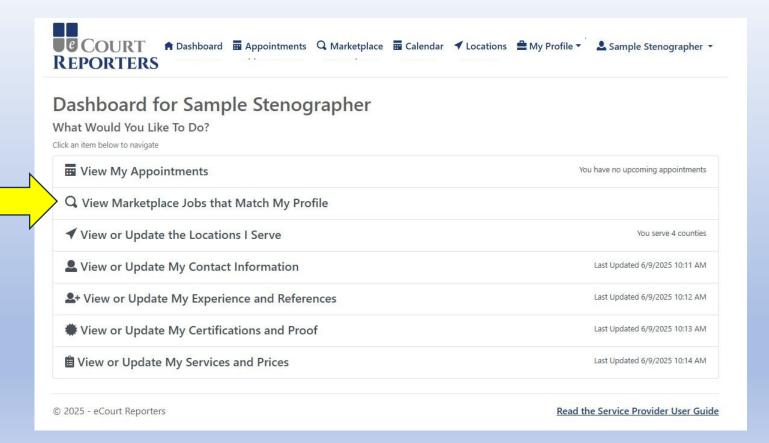


### Crucial information needed! Update the locations where you accept assignments. You are only found in searches in locations where you are listed.

(Any one city/town in any state opens your profile up statewide for remote.)



#### View Marketplace jobs that match your profile.



When your profile matches a scheduler's search, you will receive an email notification as shown below.

Click on "Marketplace" to view the job on your Dashboard/Marketplace.



For security and confidentiality, always communicate through eCourt Reporters' portal on the "+Add Note" section.

Hello Sample Stenographer,

Sample Attorney from Example w firm is in need of coverage for a Court Reporter that matches your profile.

Location: Remote

Date: Friday, June 27, 2025

Times: 9:00 AM - 3:00 PM Central Daylight Time



Access the Marketplace now to be considered for this request!

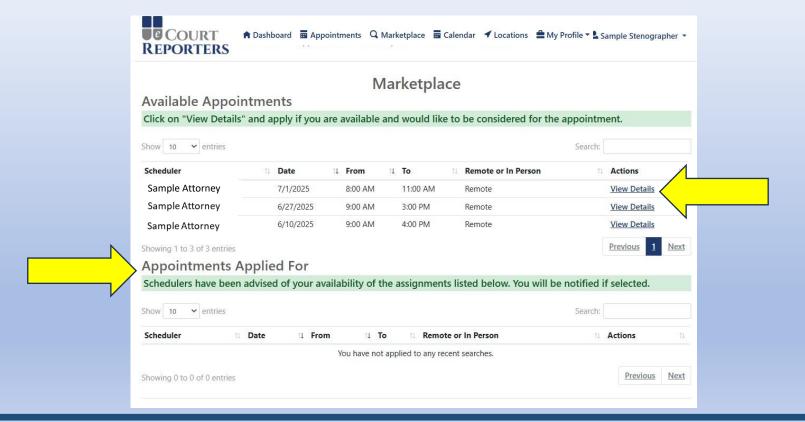
For questions, email office@ecourtreporters.com.

Thank you, eCourt Reporters

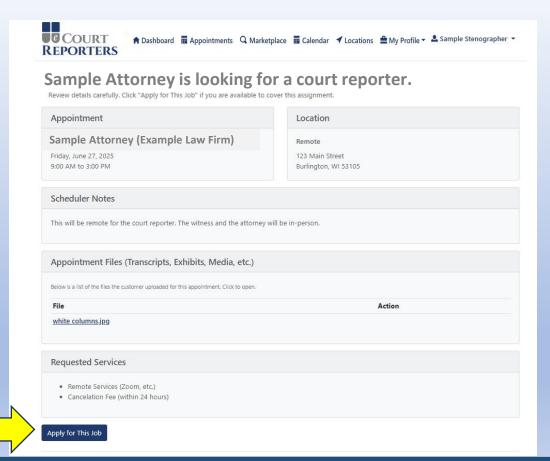
eCourt Reporters' secure database provides law firms, government entities, and court reporting agencies the ability to directly schedule vetted court reporters and legal videographers with live calendar availability.

BY UNSUBSCRIBING, YOU WILL NO LONGER RECEIVE IMPORTANT JOB INFORMATION.

### Click on "View Details" to see the job information for the job you may apply for. After you have applied for the assignment, the job moves to the section "Appointments Applied For."

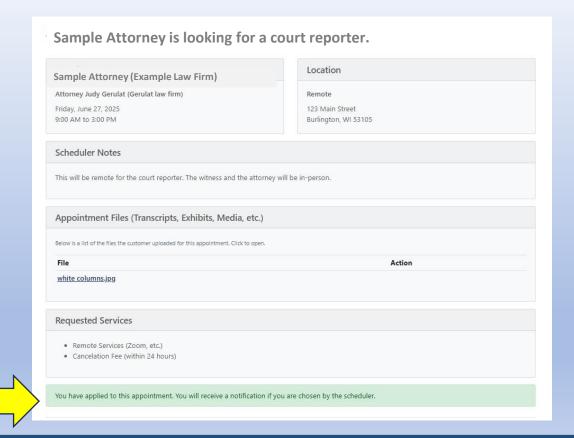


### When you click on the "View Details," the job details are displayed. To apply for this job, click on "Apply for This Job."



#### After you have applied for the job, you will see a note highlighted in green.

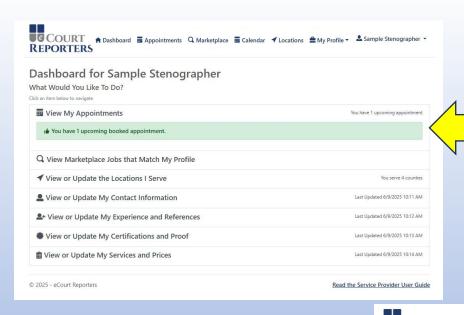
A notification is sent to the scheduler of your availability. You will receive an email notification if you are chosen.



If the scheduler chooses your profile, you will receive an email notification that you were selected for the job.

If another service provider is chosen, you will be notified that your profile was not selected.





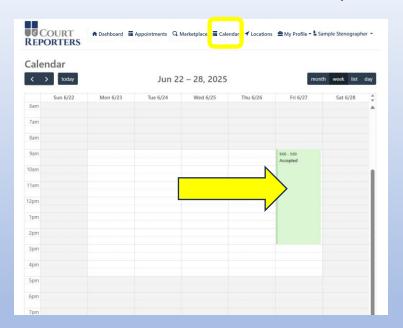
Click "View My Appointments" on your Dashboard.

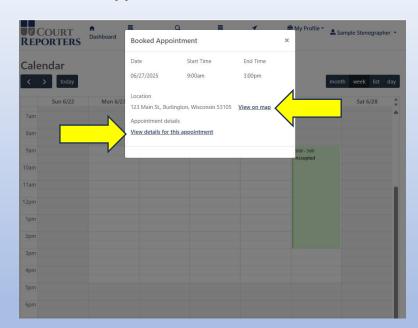
Click the "eye" icon to see job details.

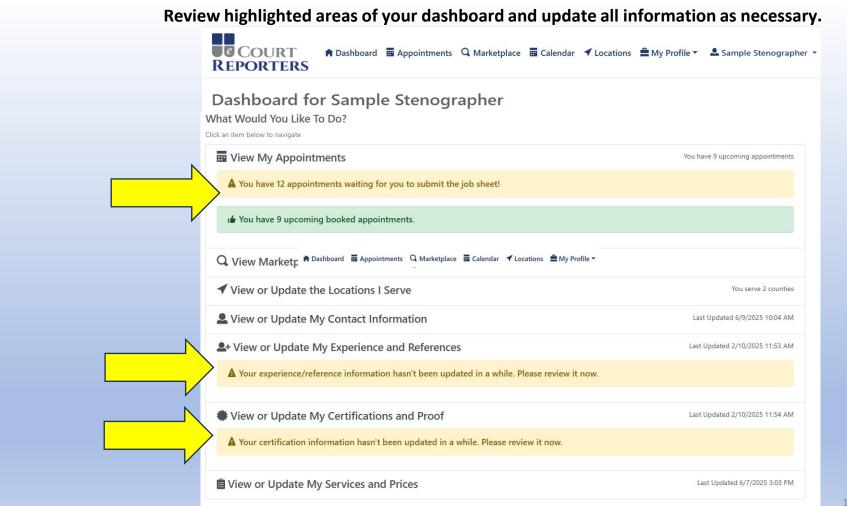
Booked assignments are listed under your "Appointments" tab.



#### Click on the "Calendar" tab to see the current status of your jobs. Click on the highlighted appointment area, and a modal will pop up. Click "View on map" or "View details for the Appointment."

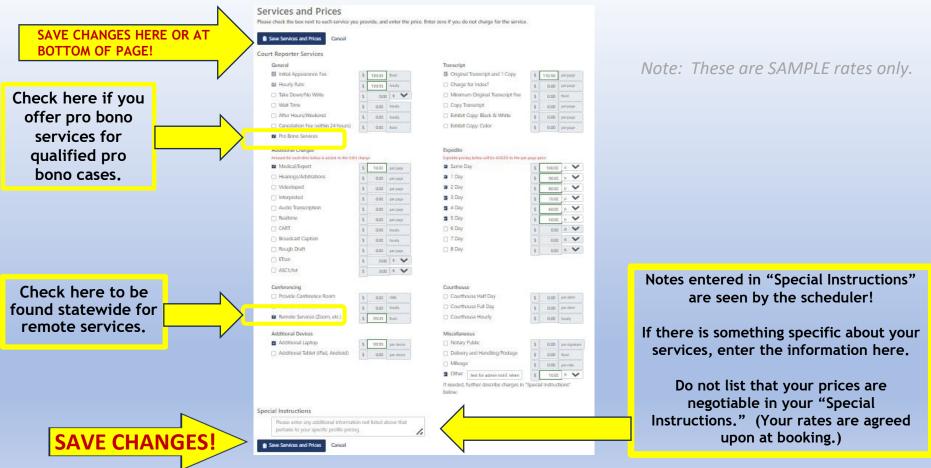


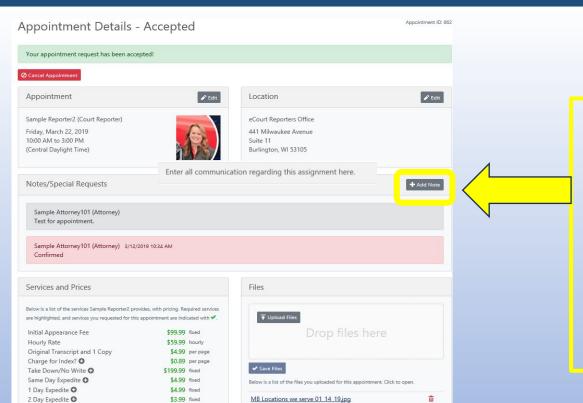






Keep your rates current as they are locked in each time you are booked.





3 Day Expedite O

\$2.99 fixed

Communicate all information regarding the assignment at "+Add Note."

All notes added are instantly communicated to the scheduler via an email notification.

You can also access or add a Zoom link (etc.) in the "+Add Note" field.

Note: All communication is to be completed within the portal for transparency.

## Add eCourt Reporters' Progressive Web App to your smartphone for easy access to your account.

Click here to learn how to add the progressive web app to your iPhone:

Progressive Web App for iPhone.

Click here to learn how to add the progressive web app to your Android phone:

<u>Progressive Web App for Android</u>

No need to go to the App Store or Google Play. It's direct access to your profile on the website. No need to check for updates, we do that for you!

### **Best Practices**

Respond promptly to email notifications of job searches matching your profile to ensure your best chances of being booked.

Frequently review your Marketplace for available appointments.

Review and update rates and certifications as needed.

Select "Remote Services (Zoom, etc.)" to be found statewide for remote assignments.

Transparency is key! Always communicate with the attorney/scheduler in the "+Add Note" section.

Do not list that your prices are negotiable in your "Special Instructions."

Keep your rates current as they are locked in each time you are booked.

Add "no-reply@ecourtreporters.com" to your safe list to ensure receipt of updates on job requests.



### www.ecourtreporters.com

Please see <u>eCourt Reporters' resources</u> tab on our website for additional information, or feel free to contact us:

office@ecourtreporters.com

262-210-3915

P.O. Box 250, Burlington, WI 53105