

# Marketplace User Guide

# for Booking a Court Reporter or Legal Videographer

IMPORTANT: Add no-reply@ecourtreporters.com to your safe list to ensure you receive all updates on your job requests.

### You've received an email approving your account. Welcome! You may begin using the application by signing in.



Existing User? → Sign In



Apply as a Service Provider

O Court Reporter
O Videographer
O Interpreter (Coming soon! Sign up now to be notified when it becomes available)

✓ Apply Now!

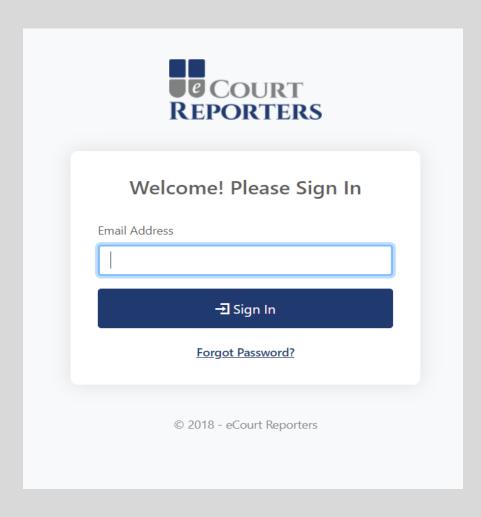
Register to Find and Book Service Providers

I am a(n)...

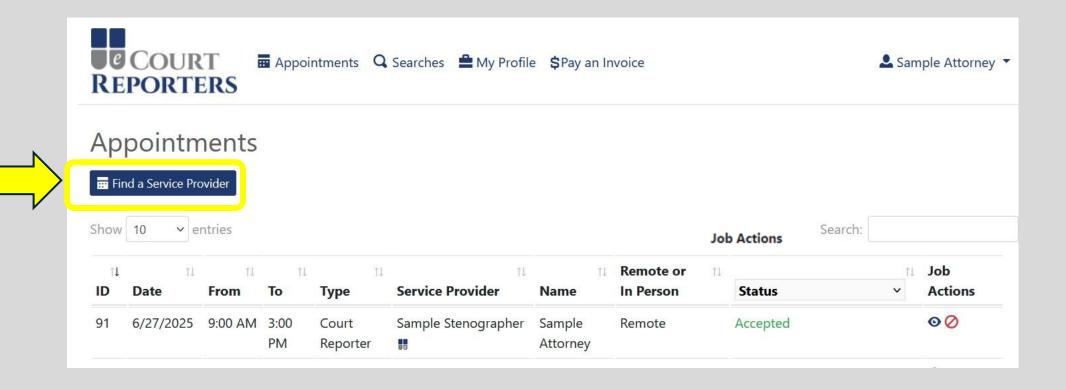
Attorney or Government Entity
Paralegal
Court Reporting Firm/Agency

Register Now!

## Enter your email address and password on the Sign-In screen.



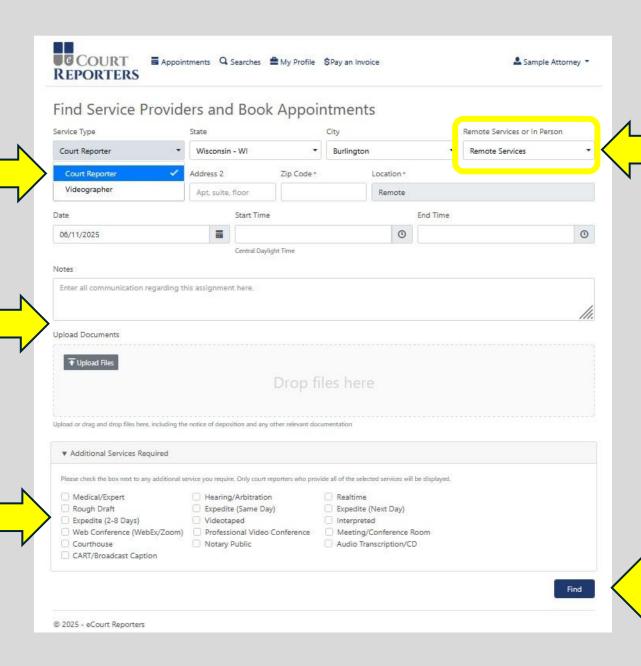
#### To start booking, click on "Find a Service Provider."





--Upload: Notice of Legal Proceeding

Select any additional services needed.



Select:
"Remote Services"
for virtual
proceedings

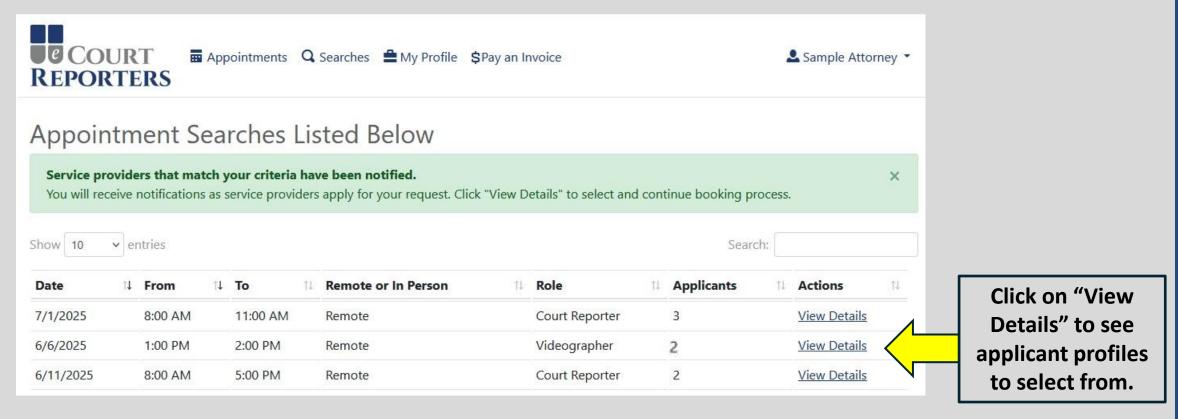
Click the dropdown arrow to request

"In-Person Services"

Click "Find"

After you click "Find," an email notification goes out to all service providers matching your job details. (See Slide 7 for sample email)

The available service providers will apply for your legal proceeding. You will be notified via email as each provider responds or refresh your screen to update responses.



Note: Each time a court reporter or videographer applies for your job, you will receive an email notifying you that a service provider has applied for the job.



### A Court Reporter has responded as available to your appointment request.

Service Provider: Sample Stenographer
Location: Remote
Date: Wednesday, June 11, 2025
Times: 8:00 AM - 5:00 PM Central Daylight Time

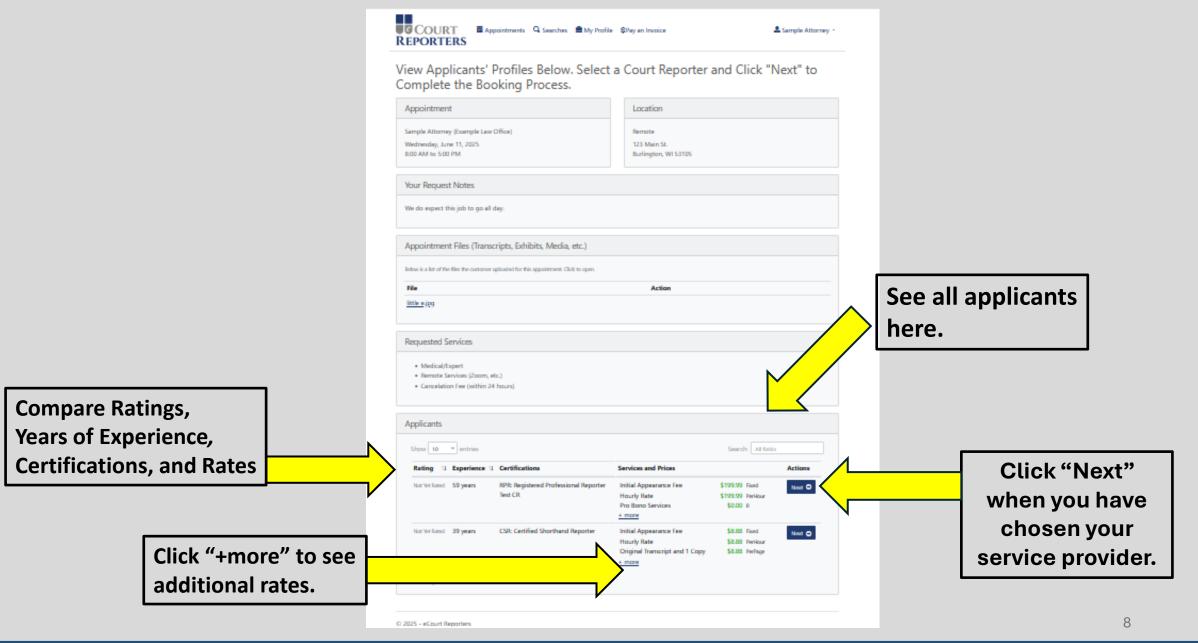
Please visit the appointment search page to view the Court Reporter profile.

Thank you, eCourt Reporters

BY UNSUBSCRIBING, YOU WILL NO LONGER RECEIVE IMPORTANT JOB INFORMATION.

click here if you would still like to unsubscribe and stop receiving these emails.

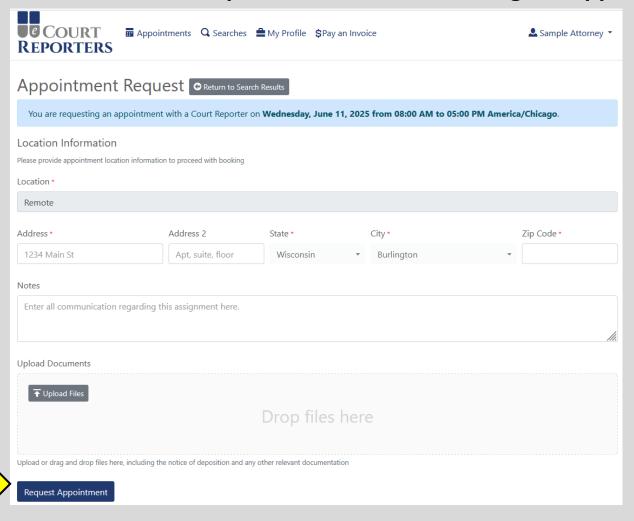
#### After you click on "View Details," all applicants who have applied are listed.



After you click on "Next" for the service provider you have chosen, this screen will pop up.

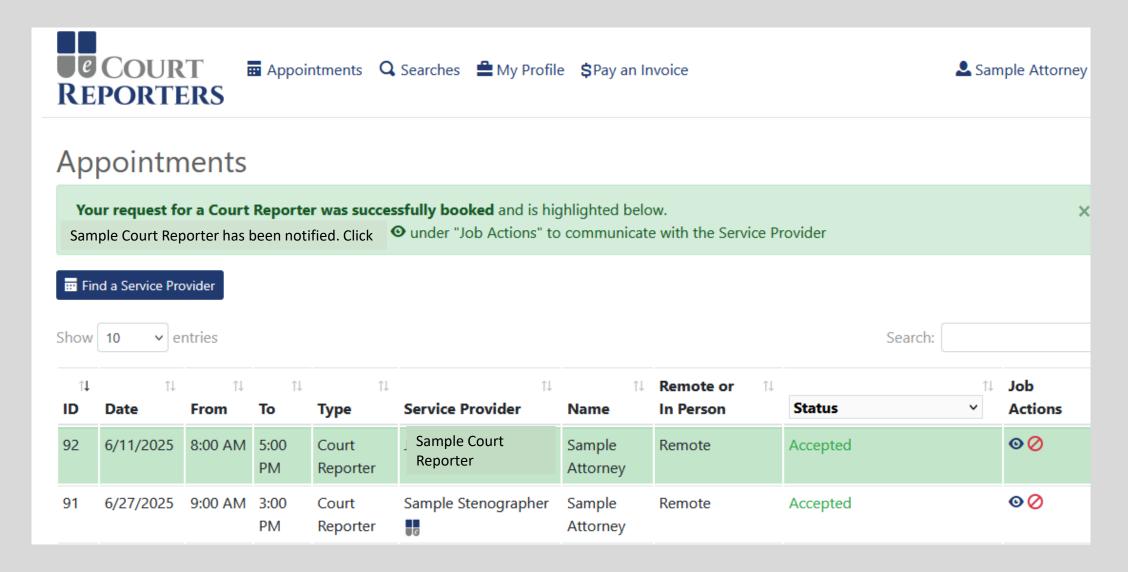
Fill in the remaining information and then "Request Appointment."

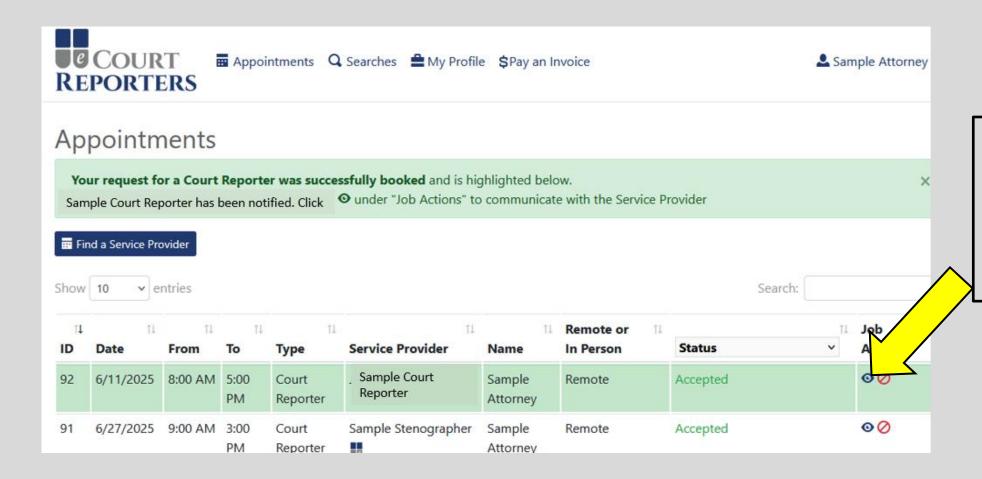
An automatic email to the service provider is sent confirming the appointment.



**REQUEST APPOINTMENT!** 

After you click on "Request Appointment," this screen will pop up indicating your appointment was successfully booked.

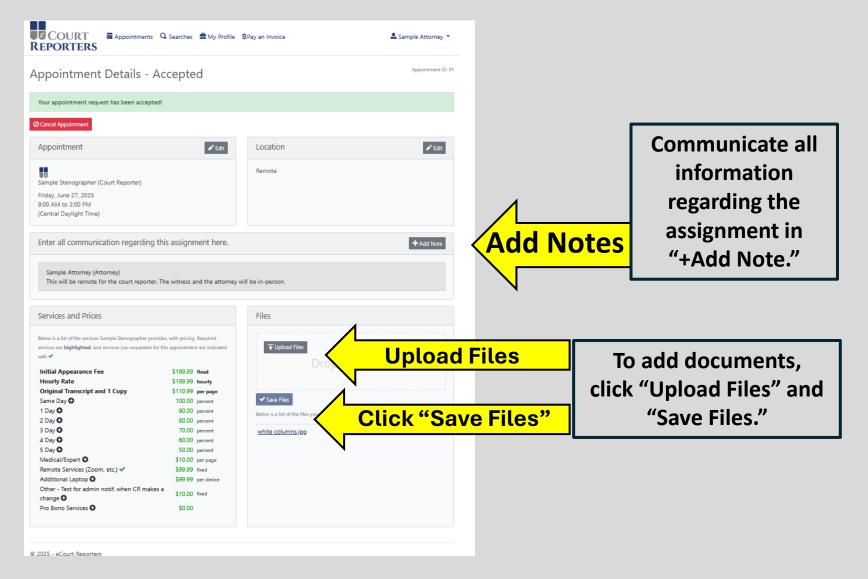




For job detail information or to communicate with the service provider, click on the job "eye" icon

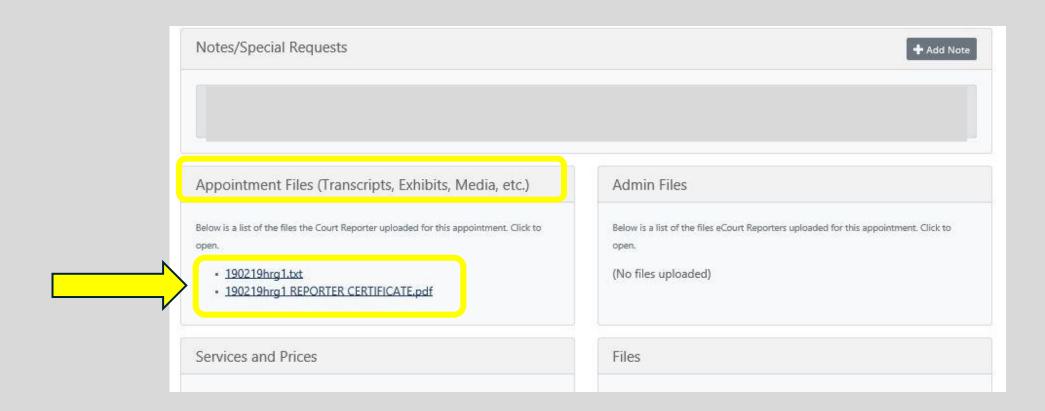
Note: All communication is to be done within the portal for full transparency.

View Appointment Details at any time.



You can add a Zoom link, etc., in the "+Add Note" field.

Notify the service provider of job confirmation 24 hours in advance of the appointment.



You will receive an email notification when the transcript files are uploaded in the appointment detail page.

An invoice will follow.

All invoices are due in 30 days from receipt.



## www.ecourtreporters.com

Please see <u>eCourt Reporters' resources</u> tab on our website for additional information or feel free to contact us:

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